

ISHAN INSTITUTE OF LAW

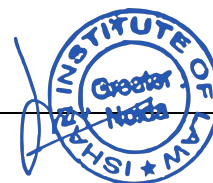
(Approved by Bar Council of India; CCS University Affiliated, NAAC Accredited)



Stakeholders' Feedback Report

Analysis, Observations and Action Taken

For the Academic Year 2021-22



For the Academic Year 2021-22

BA.LL.B. & LL.B. Program

Overview

As a part of regular system followed by the institution, regular feedback from all the concerned stakeholders i.e., Students, parents, teachers, employees and alumni are taken for establishing and ensuring continuous steps are taken for bringing excellence and resolving issues, if any.

The online feedback form is prepared in such a manner that all the major areas are covered. It allows complete feedback on various facts such as syllabus, infrastructure, quality of education, content, practical exposure, employability, co-curricular activities, personality development etc.

Details

For the Academic Year 2021-22, The feedback was collected in the following manner.

Students

Mode: Online through Google Forms from 31 Jan 2022 – 15 February 2022

Questionnaire: Total 10 questions

1. Do you agree that the curriculum has sufficient balance between theoretical and practical knowledge?
2. Do you agree that the syllabus provides with adequate knowledge of the fundamental concepts?
3. Was the entire syllabus completed within time along with revision?
4. Do you agree that the teachers provide the students opportunities to learn and grow?
5. How satisfied are you with the teaching methodology and tools adopted by teachers for effective learning?
6. Do you find the classrooms properly equipped to provide good atmosphere of learning along with necessary ICT tools?
7. Are you satisfied with the course and reference material available in the college library?
8. Were you given enough opportunities and encouragement to participate in extra-curricular and co-curricular activities?
9. Are you satisfied with type of activities organized by the college such as sports, cultural activities, debates, quiz competitions, field visits, guest lectures, workshops, legal aid camps etc.?
10. Are you given enough opportunities to express your doubts, concerns and suggestions?



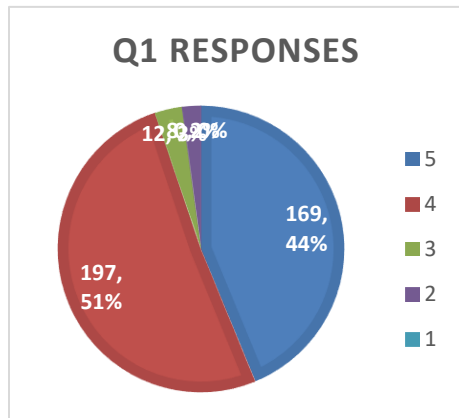
Analysis

Total number of respondents:

BA.LLB -224

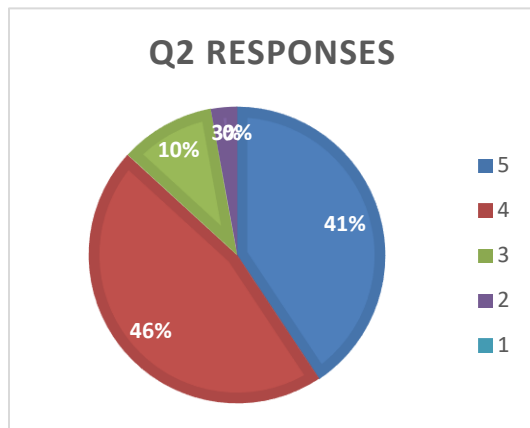
LLB - 162

Question 1: Do you agree that the curriculum has sufficient balance between theoretical and practical knowledge?



<u>Ratings</u>	<u>Responses</u>
Rated 5	169
Rated 4	197
Rated 3	12
Rated 2	8
Rated 1	0
Average Rating	4.4

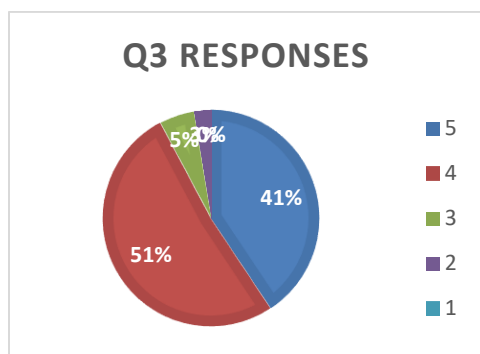
Question 2: Do you agree the syllabus provides adequate knowledge of the fundamental concepts?



<u>Ratings</u>	<u>Responses</u>
Rated 5	157
Rated 4	178
Rated 3	40
Rated 2	11
Rated 1	0
Average Rating	4.24

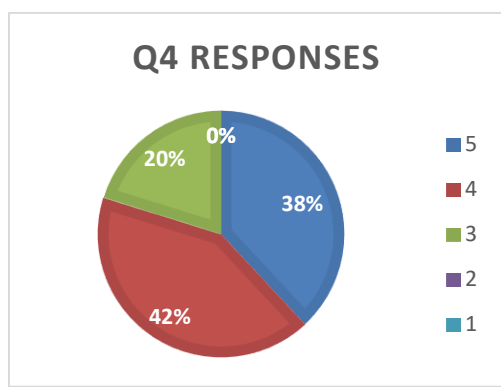


Question 3: Was the entire syllabus completed within time along with revision?



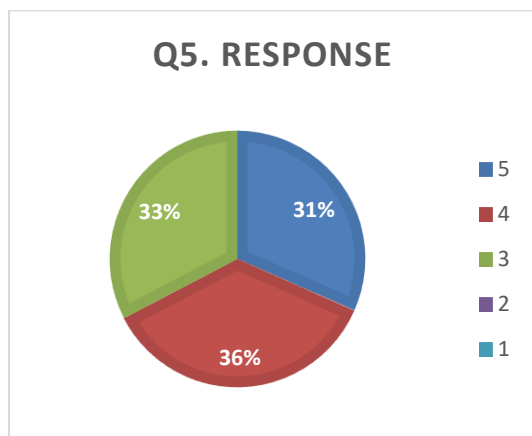
<u>Ratings</u>	<u>Responses</u>
Rated 5	157
Rated 4	199
Rated 3	20
Rated 2	10
Rated 1	0
Average Rating	4.3

Question 4: Do you agree that the teachers provide the students opportunities to learn and grow?



<u>Ratings</u>	<u>Responses</u>
Rated 5	147
Rated 4	161
Rated 3	78
Rated 2	0
Rated 1	0
Average Rating	4.2

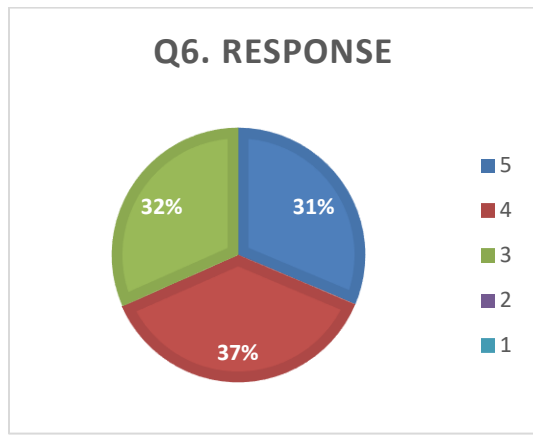
Question 5: How satisfied are you with the Teaching methodology and tools adopted by teachers for effective learning?



<u>Ratings</u>	<u>Responses</u>
Rated 5	122
Rated 4	138
Rated 3	126
Rated 2	0
Rated 1	0
Average Rating	3.96

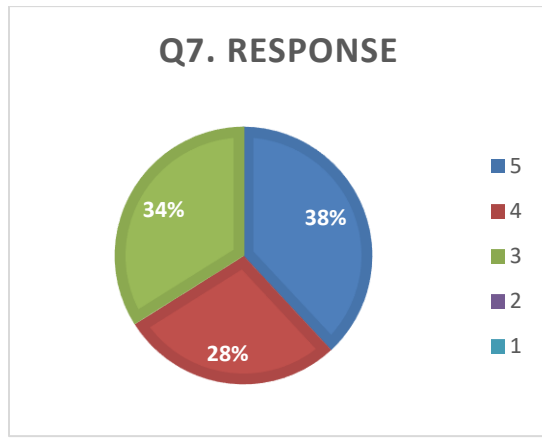


Question 6: Do you find the classroom properly equipped to provide good atmosphere of learning along with necessary ICT tools?



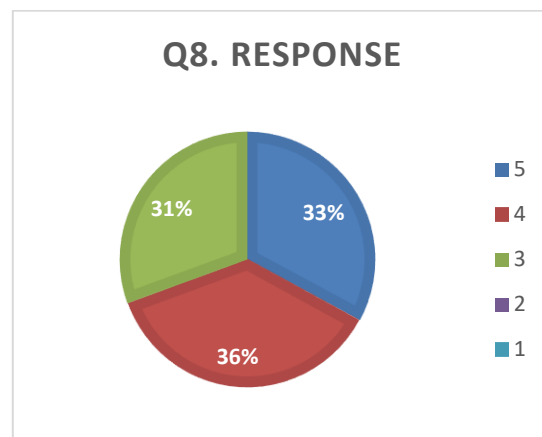
<u>Ratings</u>	<u>Responses</u>
Rated 5	121
Rated 4	143
Rated 3	122
Rated 2	0
Rated 1	0
Average Rating	3.98

Question 7: Are you satisfied with the course and reference material available in the college library?



<u>Ratings</u>	<u>Responses</u>
Rated 5	147
Rated 4	108
Rated 3	131
Rated 2	0
Rated 1	0
Average Rating	3.95

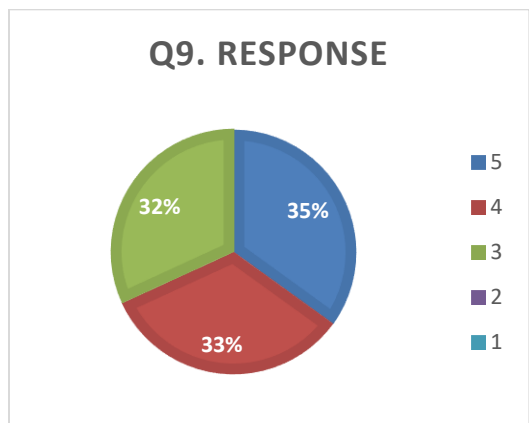
Question 8: Were you given enough opportunities and encouragement to participate in extra-curricular and co-curricular activities?



<u>Ratings</u>	<u>Responses</u>
Rated 5	127
Rated 4	141
Rated 3	118
Rated 2	0
Rated 1	0
Average Rating	3.93

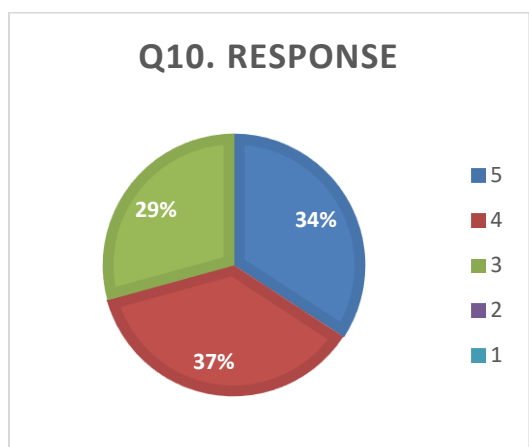


Question 9: Are you satisfied with type of activities organized by the college such as sports, cultural activities, debates, quiz competitions, field visits, guest lectures, Workshops, legal aid camps etc.?



	<u>Responses</u>
Rated 5	135
Rated 4	128
Rated 3	123
Rated 2	0
Rated 1	0
Average Rating	4.23

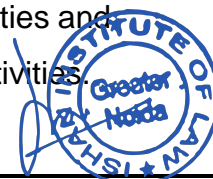
Question 10: Are you given enough opportunities to express your doubts, concerns and suggestions?



<u>Ratings</u>	<u>Responses</u>
Rated 5	132
Rated 4	141
Rated 3	113
Rated 2	0
Rated 1	0
Average Rating	3.77

Overall Observations

1. Around 70 percent of the students rated in between 4 and 5 for the balance of theoretical and practical knowledge present in the curriculum.
2. The average rating was 4.04 in respect to the syllabus providing adequate knowledge and of fundamental concepts.
3. The students were satisfied with the timely completion of syllabus along with the revision and rated maximum in between 3 and 5.
4. The average rating of 3.93 was given by the students for the enough opportunities and encouragement provided to participate in extra-curricular and co-curricular activities.



5. It was overwhelming to know that students were contented with type of activities organized by the college such as sports, cultural activities, debates, quiz competitions, field visits, guest lectures, workshops, legal aid camps etc. and rated maximum in between 3 and 5.
6. It was around 75 percent of the students who were satisfied with the reference material available in the college library and the enough opportunities given to express their doubts, concerns and suggestions.

Actions Taken

1. The teachers inculcated more of practical teaching aids in the teaching methodology for practical exposure. For the same, more presentations, discussions and debates were organized at the class level.
2. Guest lecture and webinars on technical topics were organized by the college.
3. Legal aid camps were organized more often for giving practical training to the students.
4. Revision classes were taken more frequently by the concerned faculty teachers in order to bring more clarity on the topics.



Teachers

Mode: Online through Google Forms from 31 Jan 2022 – 15 February 2022

Questionnaire: Total 10 questions

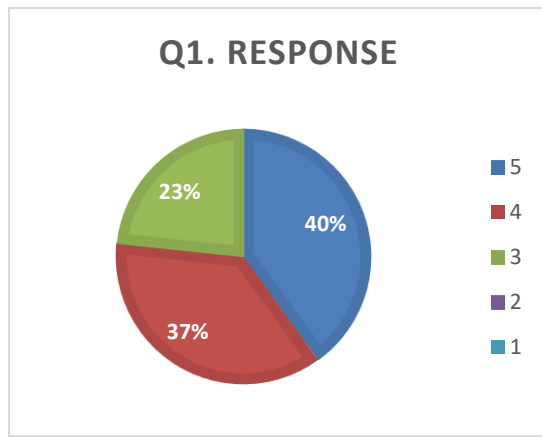
1. How satisfied are you with the syllabus prescribed by the University?
2. How satisfied are you with the infrastructure and facilities provided to you by the college?
3. How satisfied are you with the classroom infrastructure such as ICT tools etc.?
4. Do you feel the college has requisite books, research journals, and online subscriptions in library and research facilities available?
5. Are you satisfied with the college policies in relation to seminars, conferences and workshops for faculties?
6. Are you given proper opportunity to participate and express your views and concerns, and give suggestions in the academic matters?
7. Are you satisfied with the practical training, seminars, workshops and other activities organized by the college for the students?
8. According to you, are there enough curricular and co-curricular activities organized for the students?
9. Are you satisfied with the training and development programs organized by the college for the faculty members?
10. Do you agree that the college gives equal treatment in all terms without any bias?



Teacher's Response

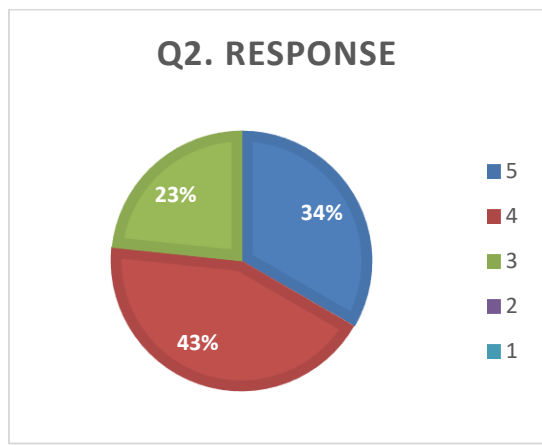
Total number of respondents: Teacher's 2021-22 – 30 Teachers

Question 1: How satisfied are you with the syllabus prescribed by the University?



<u>Ratings</u>	<u>Responses</u>
Rated 5	12
Rated 4	11
Rated 3	7
Rated 2	0
Rated 1	0
Average Rating	4.17

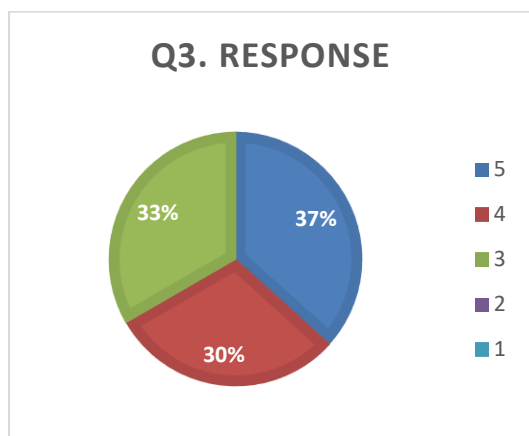
Question 2: How satisfied are you with the infrastructure and facilities provided to you by the college?



<u>Ratings</u>	<u>Responses</u>
Rated 5	10
Rated 4	13
Rated 3	7
Rated 2	0
Rated 1	0
Average Rating	4.10

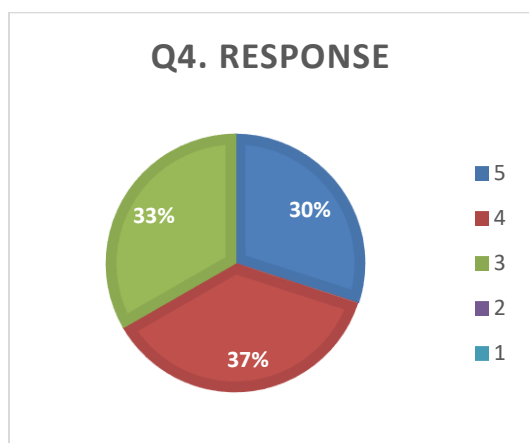


Question 3: How satisfied are you with the classroom infrastructure such as ICT tools etc.?



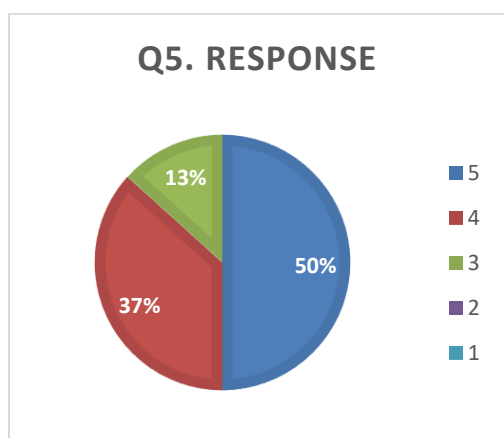
<u>Ratings</u>	<u>Responses</u>
Rated 5	11
Rated 4	9
Rated 3	10
Rated 2	0
Rated 1	0
Average Rating	4.03

Question 4: Do you feel the college has requisite books, research journals, online subscriptions in library and research facilities available?

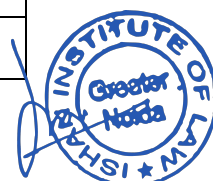


<u>Ratings</u>	<u>Responses</u>
Rated 5	9
Rated 4	11
Rated 3	10
Rated 2	0
Rated 1	0
Average Rating	3.97

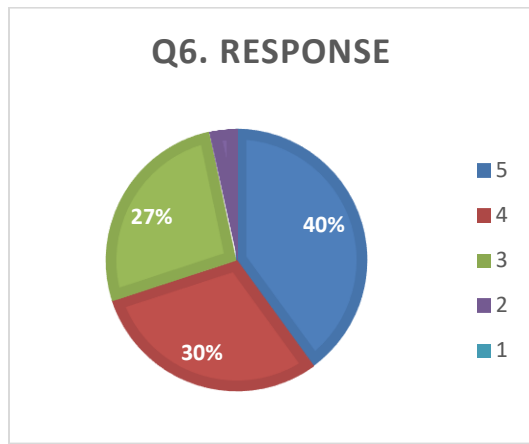
Question 5: Are you satisfied with the college policies in relation to seminars, conferences and workshops for faculties?



<u>Ratings</u>	<u>Responses</u>
Rated 5	15
Rated 4	11
Rated 3	4
Rated 2	0
Rated 1	0
Average Rating	4.37

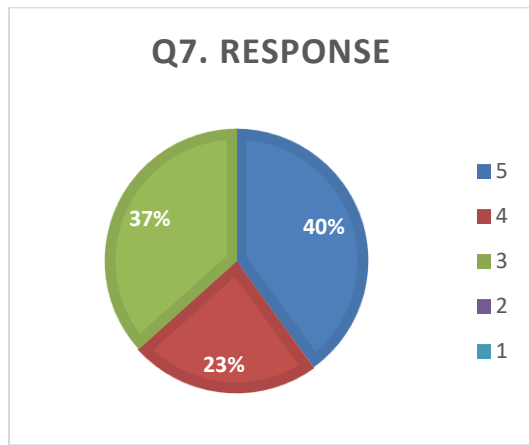


Question 6: Are you given proper opportunity to participate and express your views and concerns, and give suggestions in the academic matters?



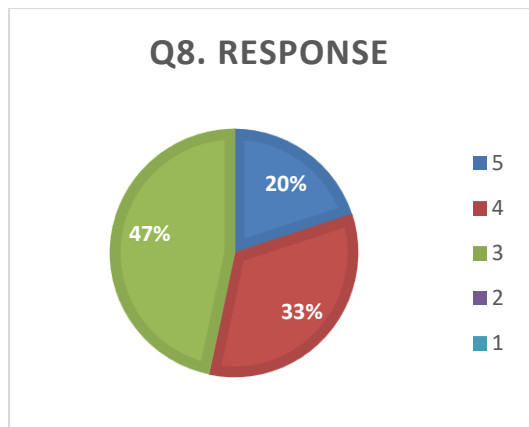
<u>Ratings</u>	<u>Responses</u>
Rated 5	12
Rated 4	9
Rated 3	8
Rated 2	1
Rated 1	0
Average Rating	4.07

Question 7: Are you satisfied with the practical training, seminars, workshops and other activities organized by the college for the students?



<u>Ratings</u>	<u>Responses</u>
Rated 5	12
Rated 4	7
Rated 3	11
Rated 2	0
Rated 1	0
Average Rating	4.03

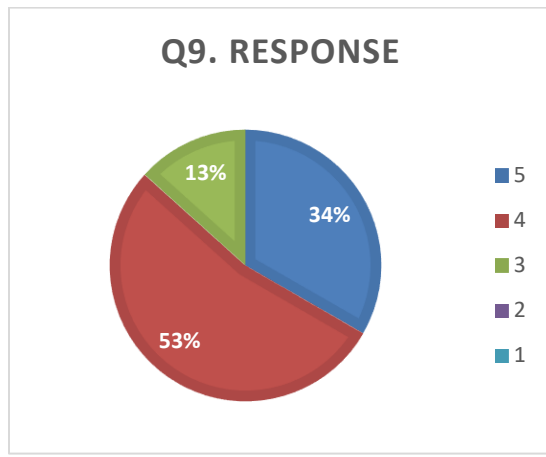
Question 8: According to you, are there enough curricular and co-curricular activities organized for the students?



<u>Ratings</u>	<u>Responses</u>
Rated 5	6
Rated 4	10
Rated 3	14
Rated 2	0
Rated 1	0
Average Rating	3.73

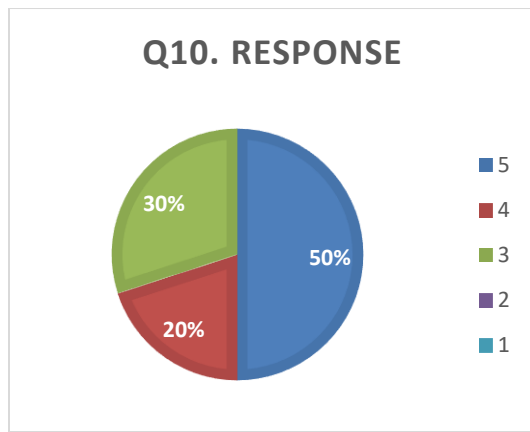


Question 9: Are you satisfied with the training and development programs organized by the college for the faculty members?



<u>Ratings</u>	<u>Responses</u>
Rated 5	10
Rated 4	16
Rated 3	4
Rated 2	0
Rated 1	0
Average Rating	4.20

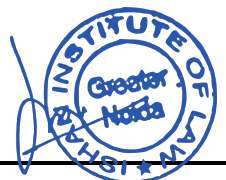
Question 10: Do you agree that the college gives equal treatment in all terms without any bias?



<u>Ratings</u>	<u>Responses</u>
Rated 5	15
Rated 4	6
Rated 3	9
Rated 2	0
Rated 1	0
Average Rating	4.20

OVERALL OBSERVATIONS

1. Teachers were satisfied with the infrastructure and facilities provided to them by the college and rated in between 4 and 5.
2. More than 85 percent of the teachers were satisfied with the requisite books, research journals, and online subscriptions available in library.
3. Teachers rated around 3 and 5 for the proper opportunity given to participate and express the views and concerns and give suggestions in the academic matters.
4. More than 90 percent of teachers were satisfied with the college policies in relation to seminars, conferences and workshops for faculties.



5. More than 75 percent of faculties rated in between 4 and 5 for the equal treatment given to them and given the opportunities to address their suggestions.

ACTIONS TAKEN

1. Teachers were motivated to pursue research degree and were given support from the college.
2. For inculcation practical aspects in teaching teachers were given authorization to organize various events.
3. Suggestions by the faculties were taken into consideration by the Head of the Department.
4. Teachers were given leave to attend the faculty development programs.
5. Teachers were motivated to attend the seminars and conferences for overall development.
6. More of online database were made available for better Research.



Alumni

Mode: Online through Google Forms from 31 Jan 2022 – 15 February 2022

Questionnaire: Total 10 questions

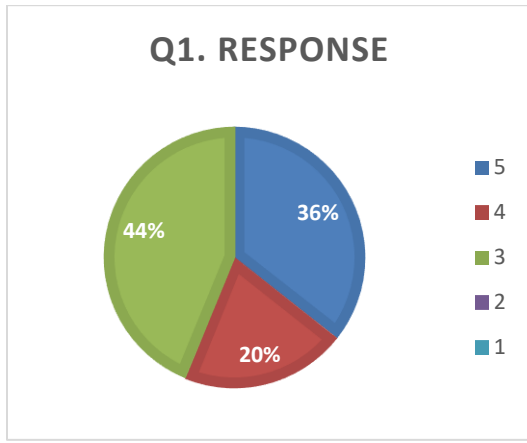
1. How was the Learning experience in terms of relevance to real life application?
2. Rate your overall experience with Internal Assessment (Quiz, Assignment, Presentation, etc.)
3. How helpful were the teachings of college in your professional life?
4. Were you satisfied with the development activities and programs organized by the college for your overall development?
5. What was the Level of Skills/ competencies developed during course of your study?
6. How would you rate the course that you have learnt in relation to your current work profile?
7. How was your overall academic experience?
8. How would measure the Integration of theory and practical in class?
9. How was the availability of online resources and library digital resources & reading material support during your academic session?
10. How would you rate the classroom facilities (LCD/ Audio/ Computer/ Seating/ Etc.)?



ALUMNI RESPONSE

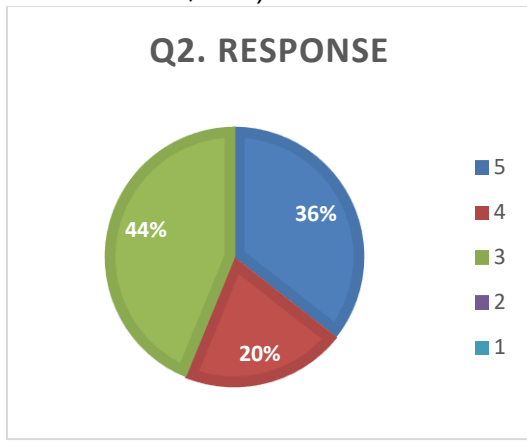
Total number of respondents: 73

Question 1: How was the Learning experience in terms of relevance to real life application?



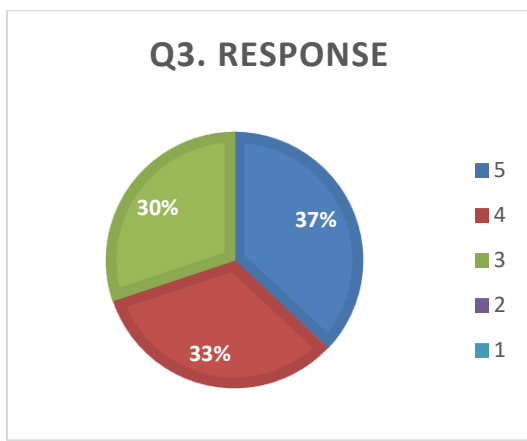
<u>Ratings</u>	<u>Responses</u>
Rated 5	26
Rated 4	15
Rated 3	32
Rated 2	0
Rated 1	0
Average Rating	4.04

Question 2: Rate your overall experience with Internal Assessment (Quiz, Assignment, Presentation, etc.).

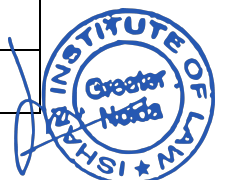


<u>Ratings</u>	<u>Responses</u>
Rated 5	26
Rated 4	15
Rated 3	32
Rated 2	0
Rated 1	0
Average Rating	4.19

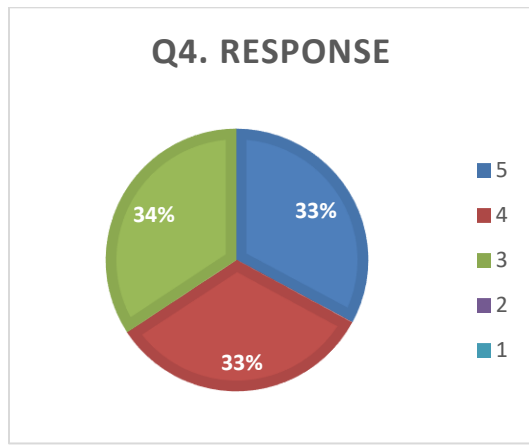
Question 3: How helpful were the teachings of college in your professional life?



<u>Ratings</u>	<u>Responses</u>
Rated 5	27
Rated 4	24
Rated 3	22
Rated 2	0
Rated 1	0
Average Rating	4.05

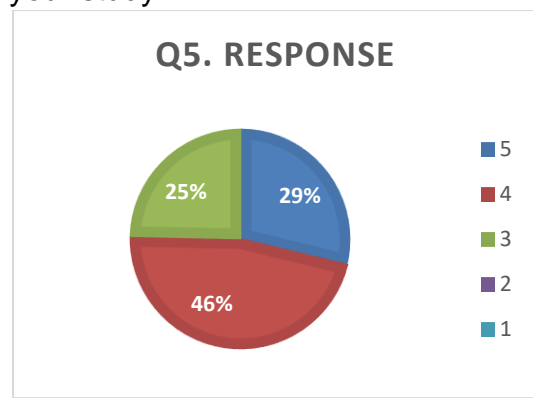


Question 4: Were you satisfied with the development activities and programs organized by the college for your overall development?



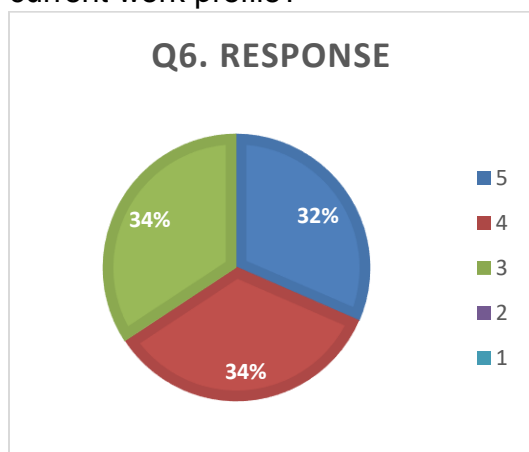
<u>Ratings</u>	<u>Responses</u>
Rated 5	24
Rated 4	24
Rated 3	25
Rated 2	0
Rated 1	0
Average Rating	4.09

Question 5: What was the Level of Skills/ competencies developed during course of your study?

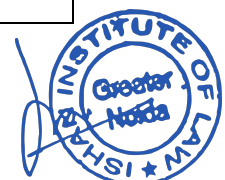


<u>Parent's</u>	<u>Responses</u>
Rated 5	21
Rated 4	34
Rated 3	18
Rated 2	0
Rated 1	0
Average Rating	4.02

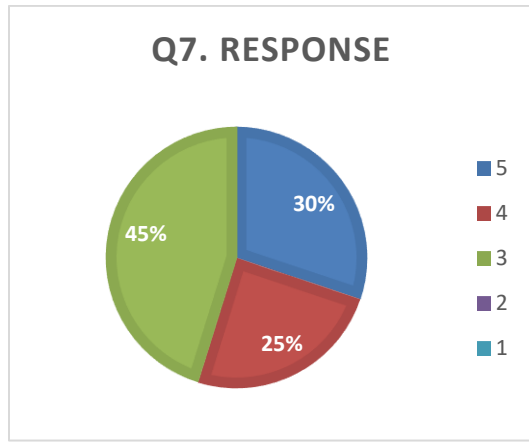
Question 6: How would you rate the course that you have learnt in relation to your current work profile?



<u>Ratings</u>	<u>Responses</u>
Rated 5	23
Rated 4	25
Rated 3	25
Rated 2	0
Rated 1	0
Average Rating	4.04

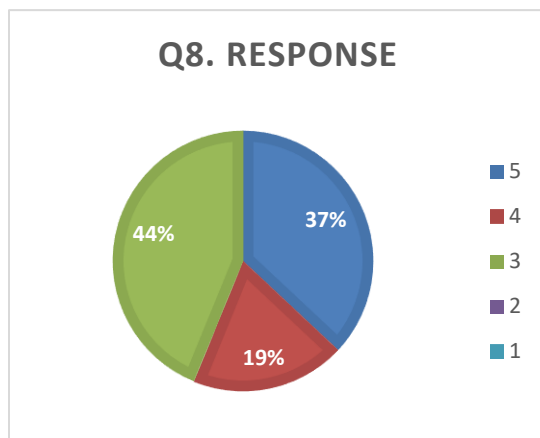


Question 7. How was your overall academic experience?



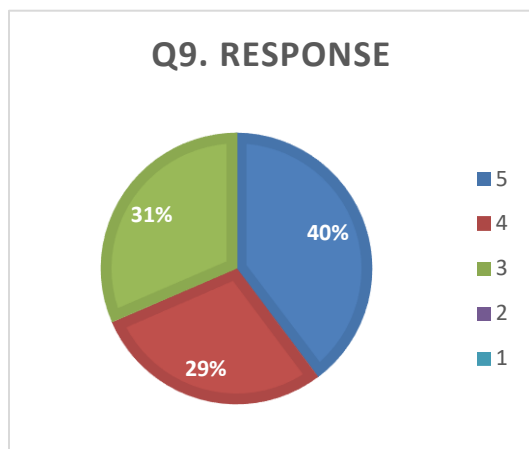
<u>Ratings</u>	<u>Responses</u>
Rated 5	22
Rated 4	18
Rated 3	33
Rated 2	0
Rated 1	0
Average Rating	3.91

Question 8. How would measure the Integration of theory and practical in class?

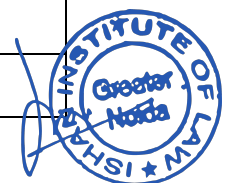


<u>Ratings</u>	<u>Responses</u>
Rated 5	27
Rated 4	14
Rated 3	32
Rated 2	0
Rated 1	0
Average Rating	3.95

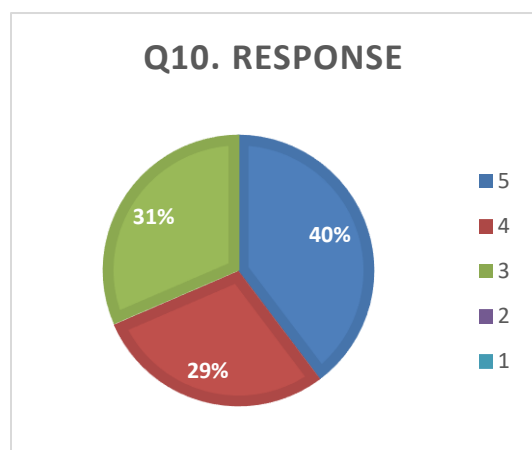
Question 9. How was the availability of online resources and library digital resources & reading material support during your academic session?



<u>Ratings</u>	<u>Responses</u>
Rated 5	29
Rated 4	21
Rated 3	23
Rated 2	0
Rated 1	0
Average Rating	4.05



Question 10. How would you rate the classroom facilities (LCD/ Audio/ Computer/ Seating/ Etc.)?



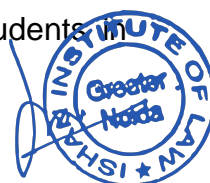
<u>Ratings</u>	<u>Responses</u>
Rated 5	29
Rated 4	21
Rated 3	23
Rated 2	0
Rated 1	0
Average Rating	4.02

OVERALL OBSERVATIONS

1. Around 80 percent of Alumni seem satisfied with the Learning experience in terms of relevance to real life application.
2. More than 75 percent of Alumni were satisfied and gave positive review with the overall experience with Internal Assessment.
3. Around 80 percent of the Parents rated in between 4 and 5 for the overall academic experience.
4. The average rating was around 4 for the Availability of online resources and library digital resources & reading material support.
5. Around 85 percent of the alumni gave average rating of 4 for the facilities available in the institute such as installation of LCD's Desktops, Seating area etc.

ACTIONS TAKEN

1. Extra classes was introduced more often to clear the doubts of the students.
2. With an aim to provide practical exposure workshops, webinars, legal aid camps were organized by the institute.
3. Well researched study material was made available to the students for better understanding and preparation.
4. Debates, quiz, caucus, was organized by the college for inclusion of students in extracurricular activities.



Employers' Feedback Report

Employers' survey was circulated to all the employers. Since majority of the students chose to go for private practice and some students started their own firm, Employers' survey is not applicable for them.

Mode: Online through Google Forms from 31 Jan 2022 – 15 February 2022

Questionnaire: Total 6 questions

Use the following scale to answer the questions given below.

Rating	Strongly agree	Agree	Fair	Neither agree nor disagree	Needs improvement
	5	4	3	2	1

How satisfied are you with the student(s) work performance in each of these areas?

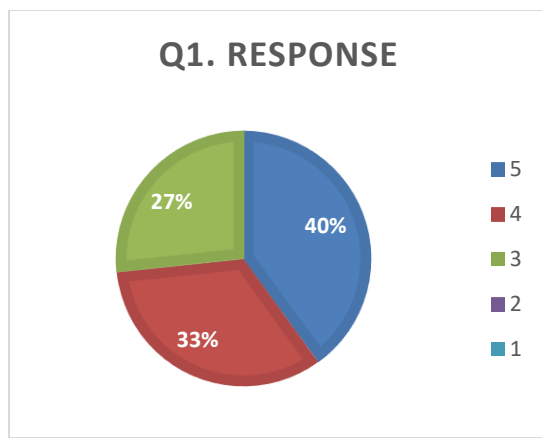
1. Relevant knowledge and skills.
2. Creative and innovative thinking.
3. Relationship with seniors/peers/subordinates.
4. Ethical, honest and self-motivated.
5. Obligation to work beyond schedule if required.
6. Discipline and sincerity.



EMPLOYER'S RESPONSE

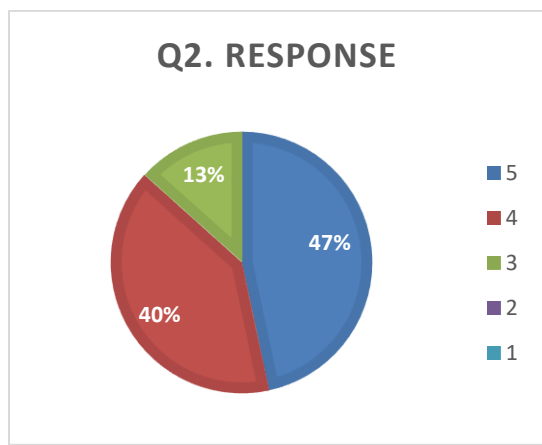
Total number of respondents: 2021-22 - 15 Employers

Question 1: How satisfied are you with the Relevant knowledge and skills of the student/s



<u>Ratings</u>	<u>Responses</u>
Rated 5	6
Rated 4	5
Rated 3	4
Rated 2	0
Rated 1	0
Average Rating	4.16

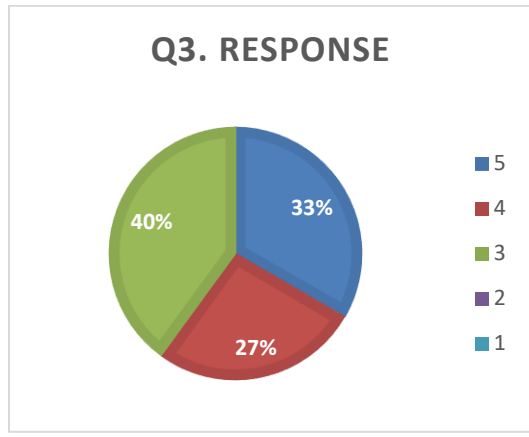
Question 2: How would you rate Creative and innovation in response to workplace challenges?



<u>Ratings</u>	<u>Responses</u>
Rated 5	7
Rated 4	6
Rated 3	2
Rated 2	0
Rated 1	0
Average Rating	4.33

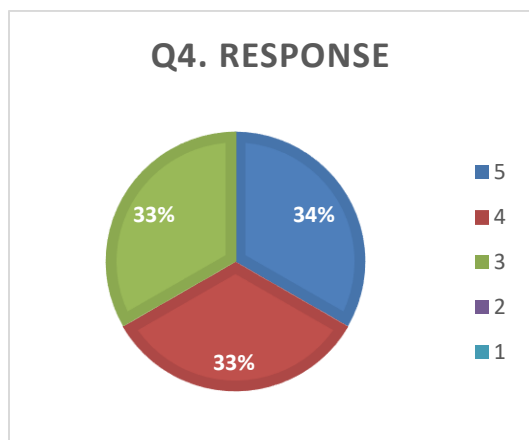


Question 3: Rate the Relationship of the student/s with seniors/peers/subordinates?



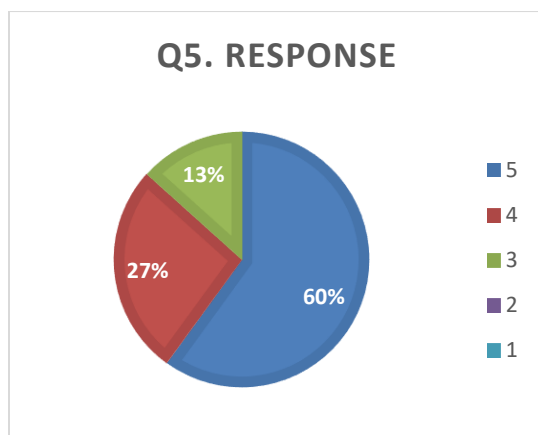
<u>Ratings</u>	<u>Responses</u>
Rated 5	5
Rated 4	4
Rated 3	6
Rated 2	0
Rated 1	0
Average Rating	3.93

Question 4: Are they ethical, Self-motivated, and taking appropriate level of responsibility?

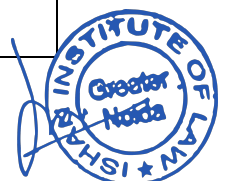


<u>Ratings</u>	<u>Responses</u>
Rated 5	5
Rated 4	5
Rated 3	5
Rated 2	0
Rated 1	0
Average Rating	4.00

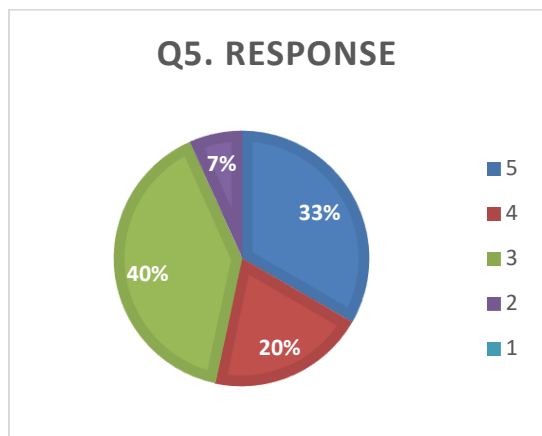
Question 5: How would you rate the Obligation to work beyond schedule if required?



<u>Ratings</u>	<u>Responses</u>
Rated 5	9
Rated 4	4
Rated 3	2
Rated 2	0
Rated 1	0
Average Rating	4.47



Question 6: Are you satisfied with the discipline and sincerity of the student/s?



<u>Ratings</u>	<u>Responses</u>
Rated 5	5
Rated 4	3
Rated 3	6
Rated 2	1
Rated 1	0
Average Rating	3.80

Overall Observation

1. More than 80 percent of the employer were satisfied with the practical knowledge and research ability present in the students.
2. It was around 85 percent of the employer who appreciated the group work and honesty towards the organization.
3. Employer rated around 4 for the level of sincerity and consistency present in the students while working.

Action Taken

1. For constructing communication skill debates and group discussion was organized by the institute from time to time.
2. Students were encouraged to attend seminar and conferences in order to develop researching skill.
3. Students were motivated to go for internship from time to time during the course.
4. Legal aid camps and field visits were organized for giving practical training to the students.



Parents

Mode: Online through Google Forms from 31 Jan 2022 – 15 February 2022

Questionnaire: Total 07 questions

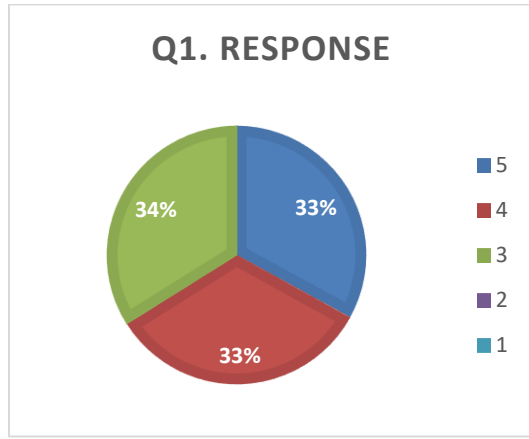
1. How satisfied are you with the admission procedure by the Institution/ University?
2. How would you rate the quality & relevance of the course included into the curriculum?
3. How would you rate the administrative authorities, are they easily approachable regarding any queries?
4. Are you satisfied with the subject faculties?
5. Are you satisfied with the updates communicated by the institution?
6. Are you satisfied with the activities like seminars, meditation classes, sports etc. conducted by the Institute?
7. Is there any positive change in the behavior of my ward after joining the Institution?



PARENT'S RESPONSE

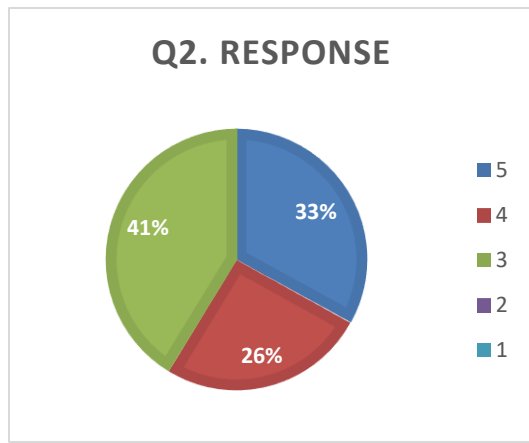
Total number of respondents: 109

Question 1: How satisfied are you with the admission procedure by the Institution/ University?



<u>Ratings</u>	<u>Responses</u>
Rated 5	36
Rated 4	36
Rated 3	37
Rated 2	0
Rated 1	0
Average Rating	4.09

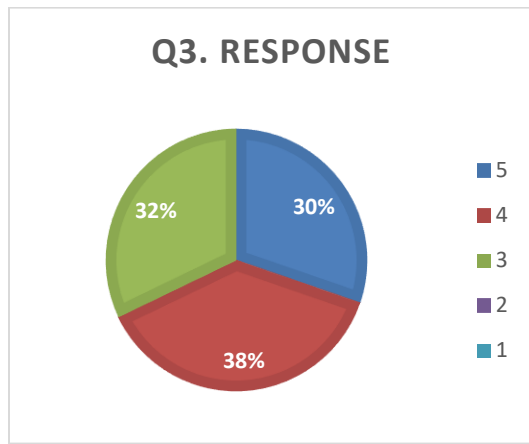
Question 2: How would you rate the quality & relevance of the course included into the curriculum?



<u>Ratings</u>	<u>Responses</u>
Rated 5	36
Rated 4	28
Rated 3	45
Rated 2	0
Rated 1	0
Average Rating	3.98

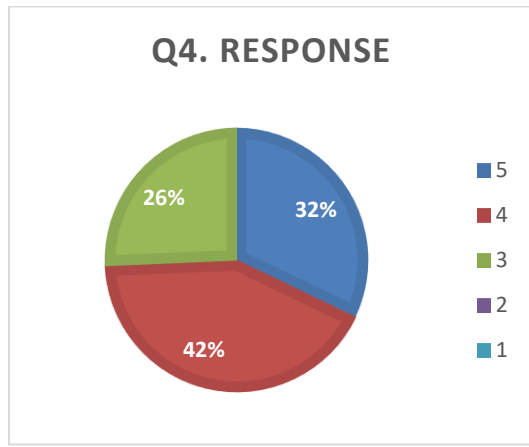


Question 3: How would you rate the administrative authorities, are they easily approachable regarding any queries?



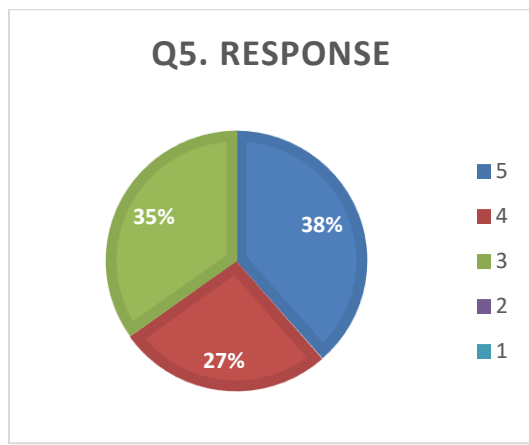
<u>Ratings</u>	<u>Responses</u>
Rated 5	33
Rated 4	41
Rated 3	35
Rated 2	0
Rated 1	0
Average Rating	4.09

Question 4: Are you satisfied with the subject faculties?



<u>Ratings</u>	<u>Responses</u>
Rated 5	35
Rated 4	46
Rated 3	28
Rated 2	0
Rated 1	0
Average Rating	3.98

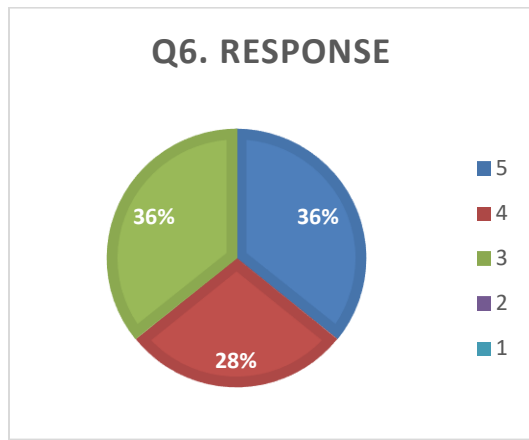
Question 5: Are you satisfied with the updates communicated by the institution?



<u>Parent's</u>	<u>Responses</u>
Rated 5	42
Rated 4	29
Rated 3	38
Rated 2	0
Rated 1	0
Average Rating	4.04

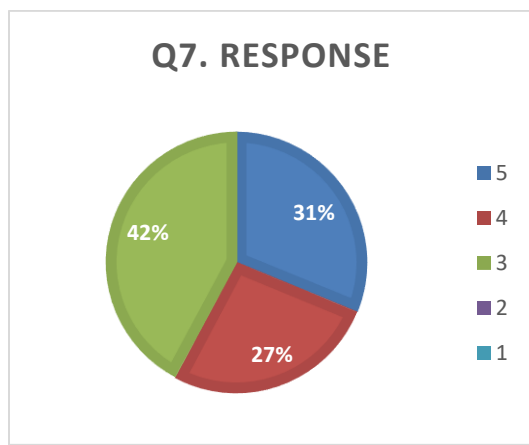


Question 6: Are you satisfied with the activities like seminars, meditation classes, sports etc. conducted by the Institute?



<u>Ratings</u>	<u>Responses</u>
Rated 5	39
Rated 4	31
Rated 3	39
Rated 2	0
Rated 1	0
Average Rating	4.0

Question 7: There is a positive change in the behavior of my ward after joining the Institution.



<u>Ratings</u>	<u>Responses</u>
Rated 5	34
Rated 4	29
Rated 3	46
Rated 2	0
Rated 1	0
Average Rating	3.95



OVERALL OBSERVATIONS

1. It was good to witness that more than 80 percent of the parents were satisfied with the quality & relevance of the course included into the curriculum and rated around 4.
2. Parents were satisfied with the administrative authorities on being easily approachable regarding any queries and rated in between 4 and 5.
3. Around 80 percent of the Parents rated in between 4 and 5 for the update communicated by the institutions.
4. Parents rated around 4 for the positive changes they witnessed in the behaviour of their ward after joining the institution and with the subject facilities and their teaching methodology.

ACTIONS TAKEN

1. Extra classes were taken more often by the faculties to bring out more clarity on the subjects on the recommendation of the parents.
2. Well Researched material was given to the students for easy reference.
3. Mentor Mentee meeting was conducted on regular intervals to entertain the problems of the students.
4. Parents meet was conducted to address the grievances of the parents.

