

ISHAN INSTITUTE OF LAW

(Approved by Bar Council of India; CCS University Affiliated, NAAC Accredited)



Stakeholders' Feedback Report

Analysis, Observations and Action Taken

For the Academic Year 2022 -23

Feedback, Analysis and Action Taken Report

For the Academic Year 2022-23 for BA LL.B and LL. B Program

Overview

As part of the standard procedure upheld by the institution, consistent input is gathered from all relevant stakeholders, including students, parents, educators, staff, and alumni. This process aims to establish and maintain ongoing efforts to achieve excellence and address any concerns that may arise. An online feedback form has been designed comprehensively to encompass key areas. This form facilitates comprehensive feedback on diverse aspects, including curriculum, facilities, educational caliber, course content, hands-on experience, job readiness, extracurricular involvement, and personal growth, among others.

Details

For the Academic Year 2022-23, feedback was collected in the following manner.

Students

Mode: Online through Google Forms from 31 Jan 2023 – 15 February 2023

Questionnaire: Total 10 questions

1. Do you agree that the curriculum has sufficient balance between theoretical and practical knowledge?
2. Do you agree that the syllabus provides adequate knowledge of the fundamental concepts?
3. Was the entire syllabus completed within time along with revision?
4. Do you agree that teachers provide the students with opportunities to learn and grow?
5. How satisfied are you with the teaching methodology and tools adopted by teachers for effective learning?
6. Do you find the classrooms properly equipped to provide a good atmosphere of learning along with necessary ICT tools?
7. Are you satisfied with the course and reference material available in the college library?
8. Were you given enough opportunities and encouragement to participate in extra-curricular and co-curricular activities?
9. Are you satisfied with the type of activities organized by the college such as sports, cultural activities, debates, quiz competitions, field visits, guest lectures, workshops etc.?
10. Are you given enough opportunities to express your doubts, concerns, and suggestions?

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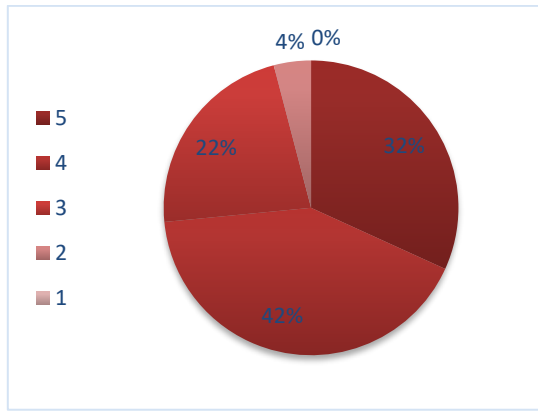
Analysis

Total number of respondents:

BALLB – 327 Students

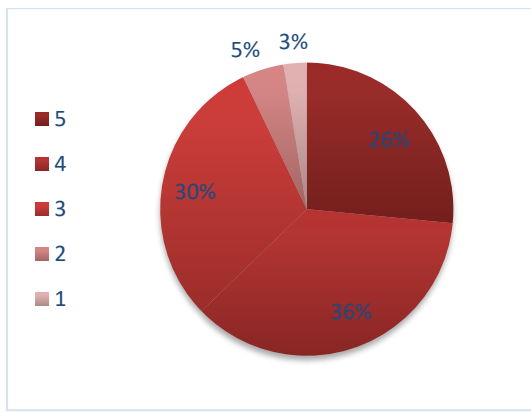
LL.B. – 261 Students

Question 1: Do you agree that the curriculum has sufficient balance between theoretical and practical knowledge?



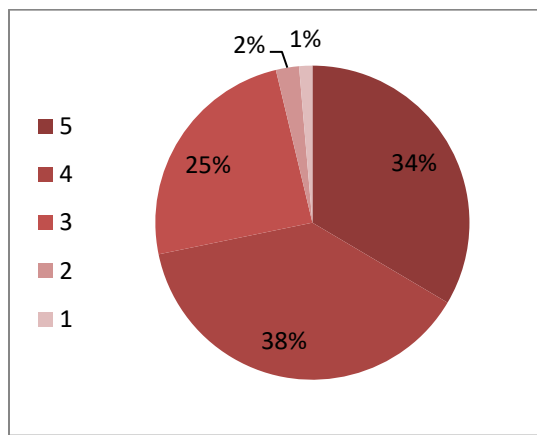
<u>Ratings</u>	<u>Responses</u>
Rated 5	187
Rated 4	245
Rated 3	132
Rated 2	24
Rated 1	0
Average Rating	4.01

Question 2: Do you agree that the syllabus provides adequate knowledge of the fundamental concepts?



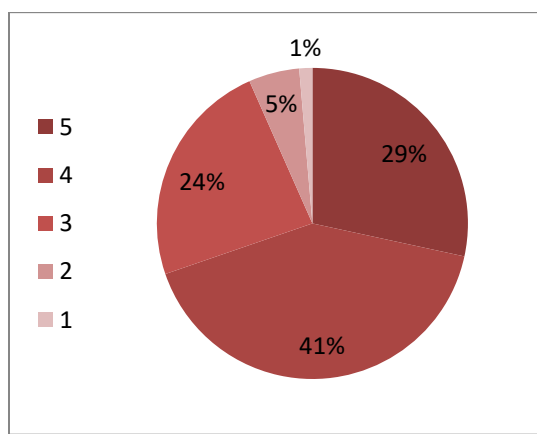
<u>Ratings</u>	<u>Responses</u>
Rated 5	156
Rated 4	213
Rated 3	177
Rated 2	27
Rated 1	15
Average Rating	3.8

Question 3: Was the entire syllabus completed within time along with revision?



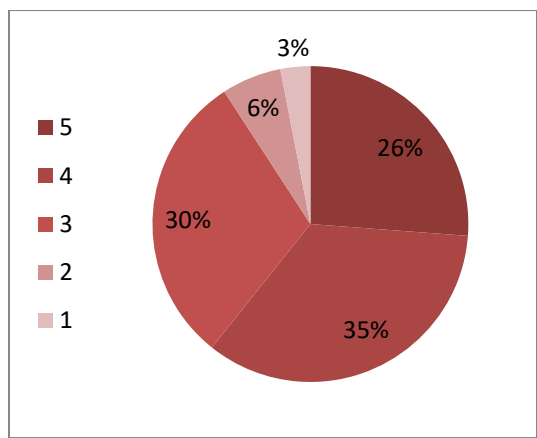
<u>Ratings</u>	<u>Responses</u>
Rated 5	197
Rated 4	225
Rated 3	144
Rated 2	14
Rated 1	8
Average Rating	4.0

Question 4: Do you agree that the teachers provide the students opportunities to learn and grow?



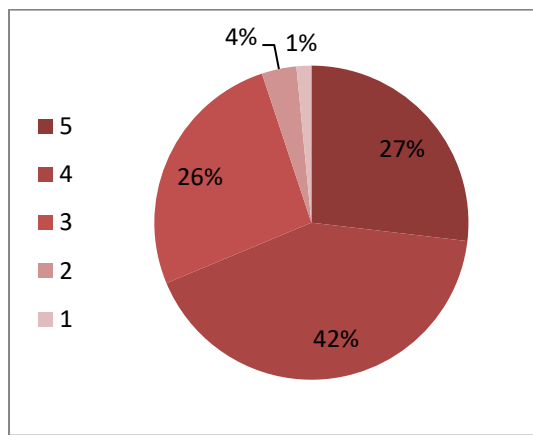
<u>Ratings</u>	<u>Responses</u>
Rated 5	167
Rated 4	243
Rated 3	139
Rated 2	31
Rated 1	8
Average Rating	3.9

Question 5: How satisfied are you with the Teaching methodology and tools adopted by teachers for effective learning?



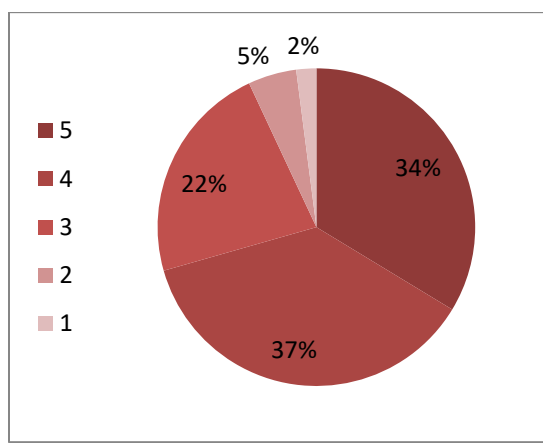
<u>Ratings</u>	<u>Responses</u>
Rated 5	154
Rated 4	203
Rated 3	177
Rated 2	36
Rated 1	18
Average Rating	3.7

Question 6: Do you find the classroom properly equipped to provide a good atmosphere of learning along with necessary ICT tools?



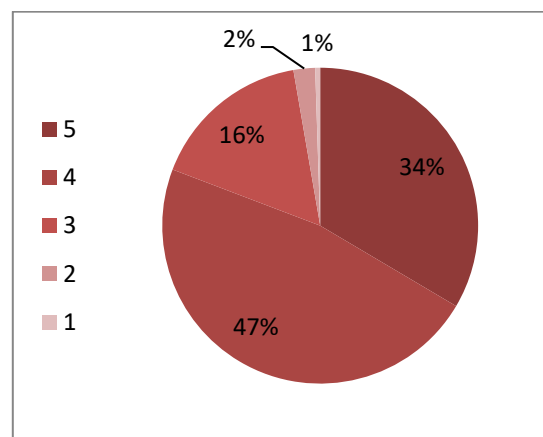
<u>Ratings</u>	<u>Responses</u>
Rated 5	158
Rated 4	246
Rated 3	154
Rated 2	21
Rated 1	9
Average Rating	3.9

Question 7: Are you satisfied with the course and reference material available in the college library?



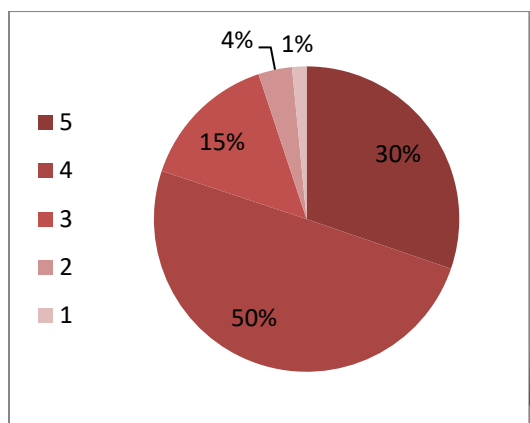
<u>Ratings</u>	<u>Responses</u>
Rated 5	198
Rated 4	217
Rated 3	132
Rated 2	29
Rated 1	12
Average Rating	4.0

Question 8: Were you given enough opportunities and encouragement to participate in extra-curricular and co-curricular activities?



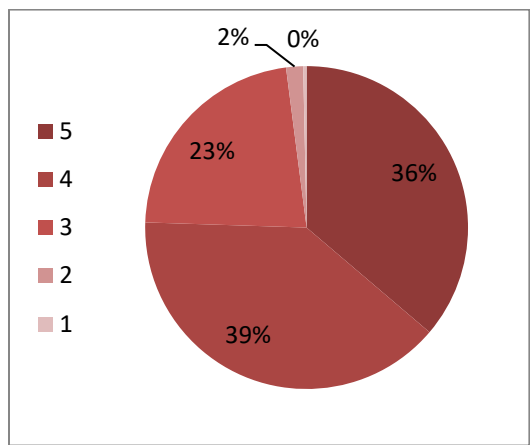
<u>Ratings</u>	<u>Responses</u>
Rated 5	197
Rated 4	278
Rated 3	97
Rated 2	13
Rated 1	3
Average Rating	4.1

Question 9: Are you satisfied with type of activities organized by the college such as sports, cultural activities, debates, quiz competitions, field visits, guest lectures, Workshops etc.?



	<u>Responses</u>
Rated 5	178
Rated 4	293
Rated 3	87
Rated 2	21
Rated 1	9
Average Rating	4.0

Question 10: Are you given enough opportunities to express your doubts, concerns, and suggestions?



<u>Ratings</u>	<u>Responses</u>
Rated 5	213
Rated 4	231
Rated 3	132
Rated 2	10
Rated 1	2
Average Rating	4.1

Overall Observations

1. Around 75 percent of the students assigned ratings ranging from 4 to 5 for the university's prescribed curriculum.
2. Students were contented with the syllabus providing adequate knowledge and of fundamental concepts.
3. The students were satisfied with the timely completion of syllabus along with the revision.
4. More than 75 percent of the students rated between 4 and 5 for given enough opportunities and encouragement to participate in extra-curricular and co-curricular activities.
5. Students were fulfilled with type of activities organized by the college such as sports, cultural activities, debates, quiz competitions, field visits, guest lectures, workshops etc. and rated in between 4 and 5.
6. Around 85 percent of the students were satisfied with the doubt Solving classes arranged by the Institute.

Actions Taken

1. Based on received data, Institute focused to design the lecture plans that accommodate more practical aspects like discussions, debates, quizzes, industrial visits etc to be added in teaching methodologies.
2. Workshops & Seminars based on the latest and futuristic topics were organized by the college.
3. Improved the Quality of smart classrooms by increasing the Internet speed.
4. The latest configuration computers were installed in IT Lab.
5. Doubt solving classes and revision classes were taken more frequently i.e., after completion of each unit.

Teachers

Mode: Online through Google Forms from 31 Jan 2023 – 15 February 2023

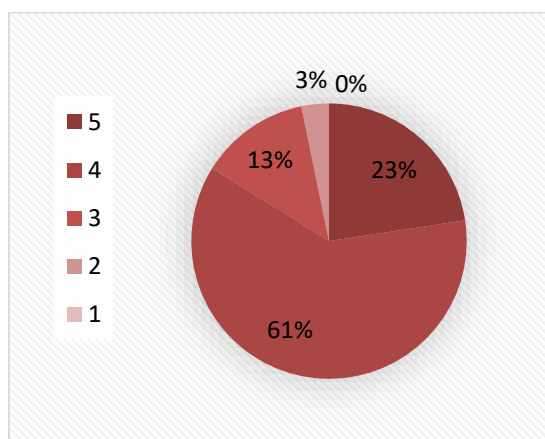
Questionnaire: Total 10 questions

1. How satisfied are you with the syllabus prescribed by the University?
2. How satisfied are you with the infrastructure and facilities provided to you by the college?
3. How satisfied are you with the classroom infrastructure such as ICT tools etc.?
4. Do you feel the college has requisite books, research journals, and online subscriptions in library and research facilities available?
5. Are you satisfied with the college policies in relation to seminars, conferences and workshops for faculties?
6. Are you given proper opportunity to participate and express your views and concerns, and give suggestions in the academic matters?
7. Are you satisfied with the practical training, seminars, workshops and other activities organized by the college for the students?
8. According to you, are there enough curricular and co-curricular activities organized for the students?
9. Are you satisfied with the training and development programs organized by the college for the faculty members?
10. Do you agree that college gives equal treatment in all terms without any bias?

TEACHER'S RESPONSE

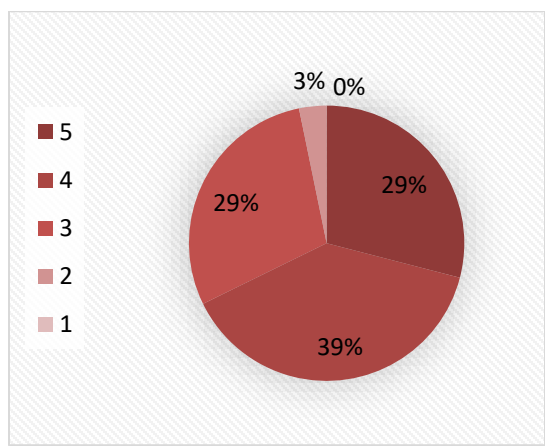
Total number of respondents: Teacher's 2022-23 – 31 Teachers

Question 1: How satisfied are you with the syllabus prescribed by the University?



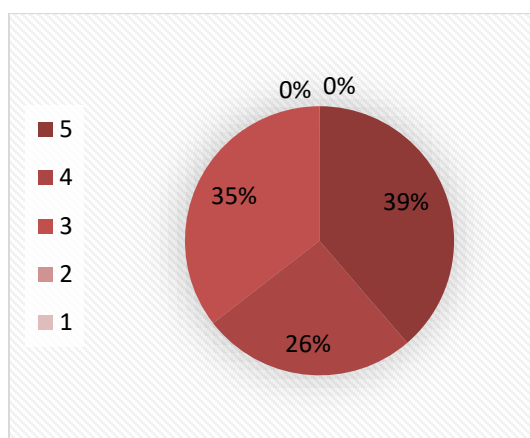
<u>Ratings</u>	<u>Responses</u>
Rated 5	7
Rated 4	19
Rated 3	4
Rated 2	1
Rated 1	0
Average Rating	4.0

Question 2: How satisfied are you with the infrastructure and facilities provided to you by the college?



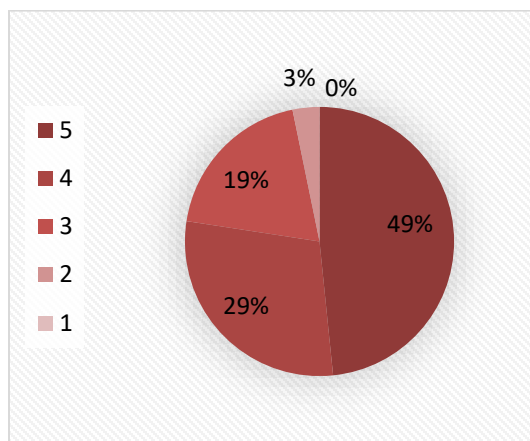
<u>Ratings</u>	<u>Responses</u>
Rated 5	9
Rated 4	12
Rated 3	9
Rated 2	1
Rated 1	0
Average Rating	3.9

Question 3: How satisfied are you with the classroom infrastructure such as ICT tools etc.?



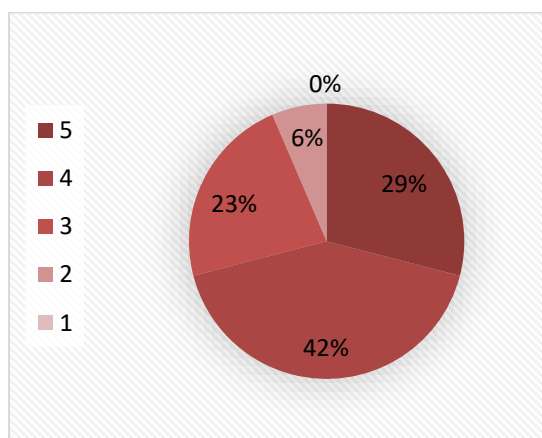
<u>Ratings</u>	<u>Responses</u>
Rated 5	12
Rated 4	8
Rated 3	11
Rated 2	0
Rated 1	0
Average Rating	4.03

Question 4: Do you feel the college has requisite books, research journals, online subscriptions in library and research facilities available?



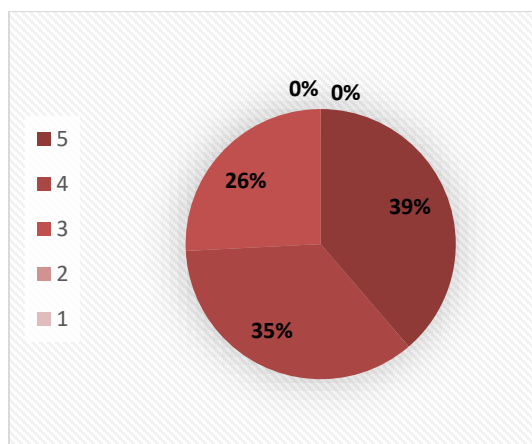
<u>Ratings</u>	<u>Responses</u>
Rated 5	15
Rated 4	9
Rated 3	6
Rated 2	1
Rated 1	0
Average Rating	4.2

Question 5: Are you satisfied with the college policies in relation to seminars, conferences, and workshops for faculties?



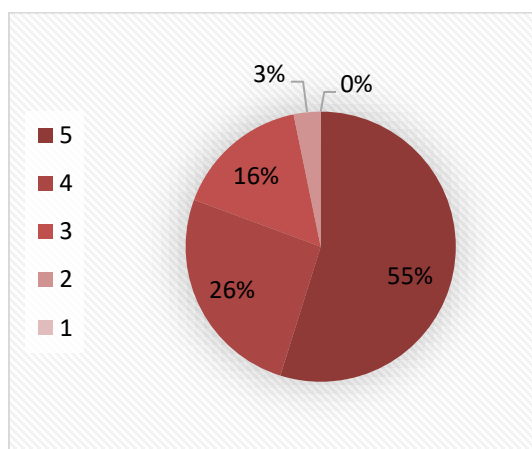
<u>Ratings</u>	<u>Responses</u>
Rated 5	9
Rated 4	13
Rated 3	7
Rated 2	2
Rated 1	0
Average Rating	3.9

Question 6: Are you given the proper opportunity to participate and express your views and concerns, and give suggestions in academic matters?



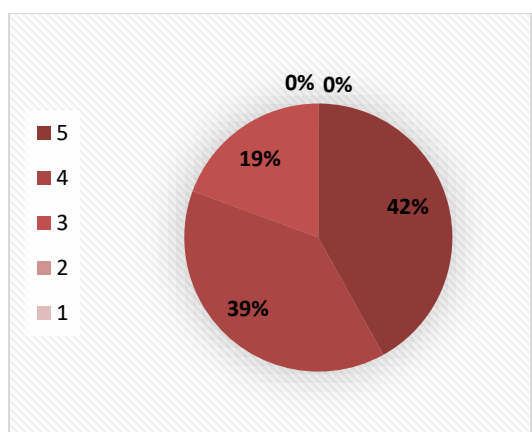
<u>Ratings</u>	<u>Responses</u>
Rated 5	12
Rated 4	11
Rated 3	8
Rated 2	0
Rated 1	0
Average Rating	4.1

Question 7: Are you satisfied with the practical training, seminars, workshops, and other activities organized by the college for the students?



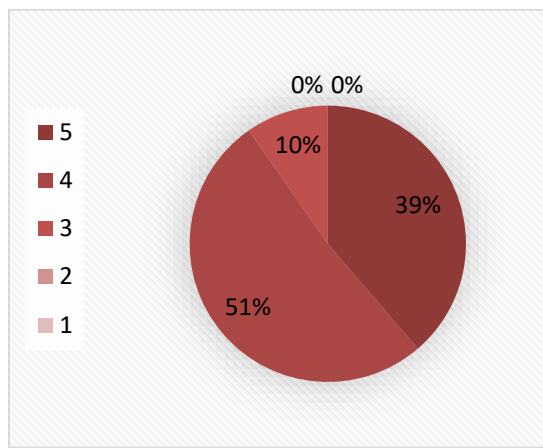
<u>Ratings</u>	<u>Responses</u>
Rated 5	17
Rated 4	8
Rated 3	5
Rated 2	1
Rated 1	0
Average Rating	4.3

Question 8: According to you, are there enough curricular and co-curricular activities organized for the students?



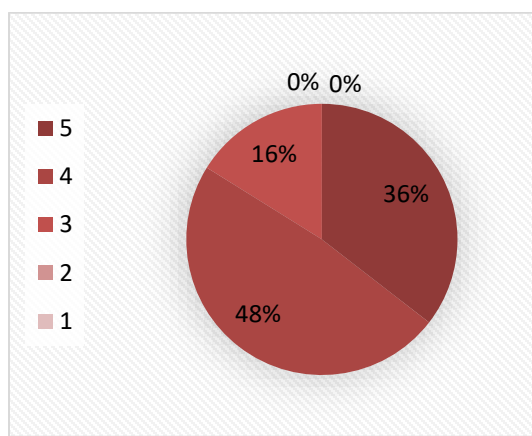
<u>Ratings</u>	<u>Responses</u>
Rated 5	13
Rated 4	12
Rated 3	6
Rated 2	0
Rated 1	0
Average Rating	4.2

Question 9: Are you satisfied with the training and development programs organized by the college for the faculty members?



<u>Ratings</u>	<u>Responses</u>
Rated 5	12
Rated 4	16
Rated 3	3
Rated 2	0
Rated 1	0
Average Rating	4.2

Question 10: Do you agree that the college gives equal treatment in all terms without any bias?



<u>Ratings</u>	<u>Responses</u>
Rated 5	11
Rated 4	15
Rated 3	5
Rated 2	0
Rated 1	0
Average Rating	4.2

OVERALL OBSERVATIONS

1. The teachers expressed satisfaction with the college's infrastructure and facilities, giving ratings ranging from 4 to 5.
2. A 75 percent teachers were contended with the availability of necessary books, research journals, online subscriptions, and library and research facilities.
3. Teachers rated between 4 and 5 for favorable opportunities provided for their active participation, expression of views and concerns, as well as offering suggestions on academic affairs.
4. Teachers were satisfied with the college policies in relation to seminars, conferences and workshops for faculties and rated in between 4 and 5.
5. More than 80 percent faculties rated in between 4 and 5 for the equal treatment given and also given the opportunities to address their suggestions.

ACTIONS TAKEN

1. Teachers were motivated to pursue research degrees and were given support from the college.
2. For inculcation practical aspects in teaching teachers were given authorization to organize various events.
3. Suggestions by the faculties were taken into consideration by the Head of the Department.
4. More online databases were introduced by the Institution.

Alumni

Mode: Online through Google Forms from 31 Jan 2023 – 15 February 2023

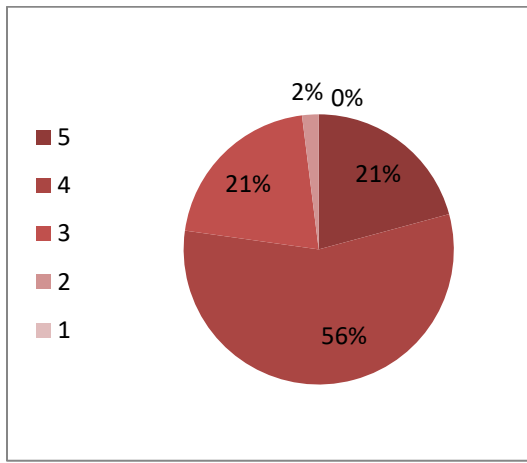
Questionnaire: Total 10 questions

1. Learning experience in terms of relevance to real life application?
2. your overall experience with Internal Assessment (Quiz, Assignment, Presentation, etc.?)
3. How helpful were the teachings of college in your professional life?
4. Development activities and programs organized by the college for your overall development?
5. Skills/ competencies developed during course of your study
6. How would rate the course that you have learnt in relation to your current work profile.
7. Your overall academic experience
8. Integration of theory and practical in class
9. Availability of online resources and library digital resources & reading material support
10. Classroom facilities (LCD/ Audio/ Computer/ Seating Etc.

ALUMNI RESPONSE

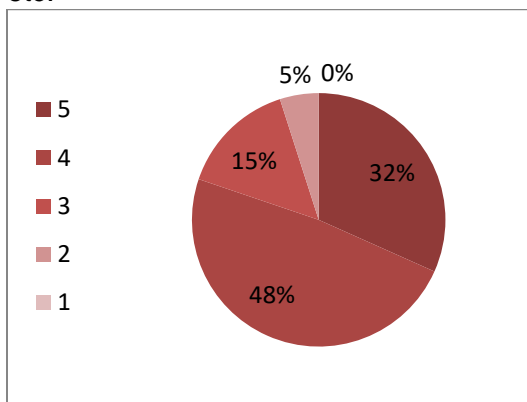
Total number of respondents: 101 Alumni

Question 1: Learning experience in terms of relevance to real life application?



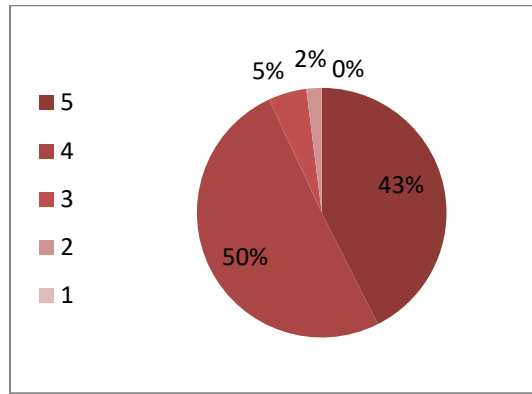
<u>Ratings</u>	<u>Responses</u>
Rated 5	21
Rated 4	57
Rated 3	21
Rated 2	2
Rated 1	0
Average Rating	3.9

Question 2: Your overall experience with Internal Assessment (Quiz, Assignment, Presentation, etc.



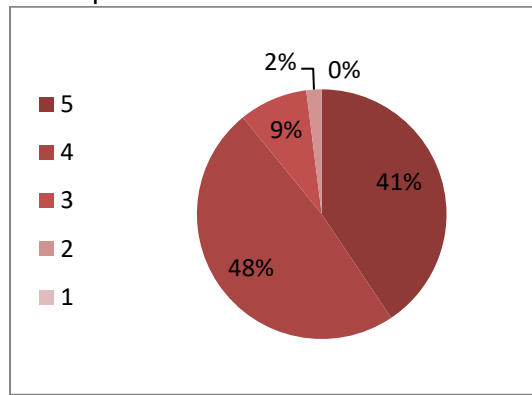
<u>Ratings</u>	<u>Responses</u>
Rated 5	32
Rated 4	49
Rated 3	15
Rated 2	5
Rated 1	0
Average Rating	4.02

Question 3: How helpful were the teachings of college in your professional life?



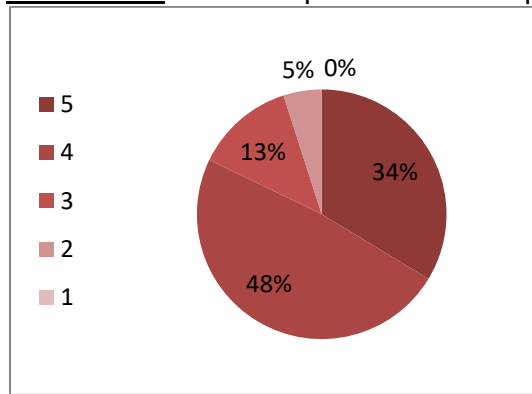
<u>Ratings</u>	<u>Responses</u>
Rated 5	43
Rated 4	51
Rated 3	5
Rated 2	2
Rated 1	0
Average Rating	4.33

Question 4: Development activities and programs organized by the college for your overall development?



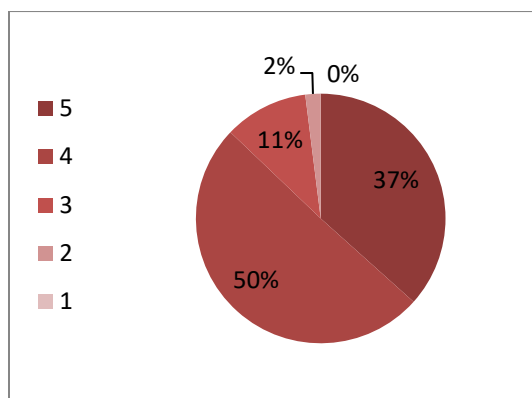
<u>Ratings</u>	<u>Responses</u>
Rated 5	41
Rated 4	49
Rated 3	9
Rated 2	2
Rated 1	0
Average Rating	4.3

Question 5: Skills/ competencies developed during course of your study.



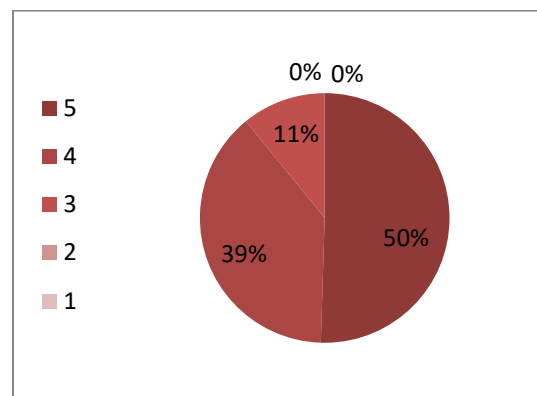
<u>Parent's</u>	<u>Responses</u>
Rated 5	34
Rated 4	49
Rated 3	13
Rated 2	5
Rated 1	0
Average Rating	4.01

Question 6 How would rate the course that you have learnt in relation to your current work Profile



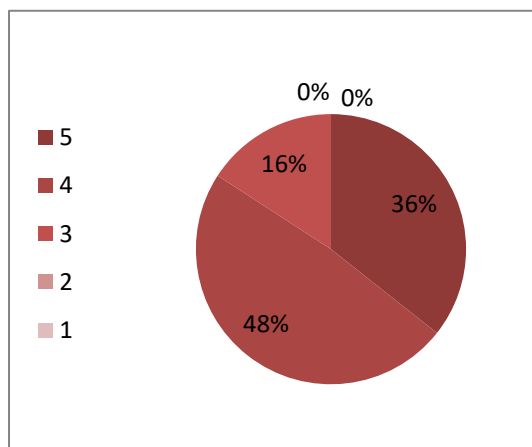
<u>Ratings</u>	<u>Responses</u>
Rated 5	37
Rated 4	51
Rated 3	11
Rated 2	2
Rated 1	0
Average Rating	4.2

Question 7: Your overall academic experience.



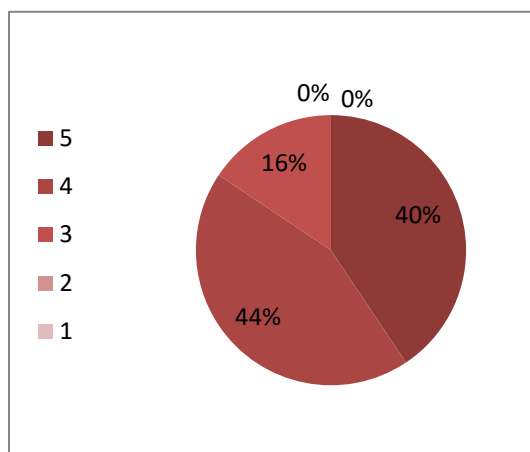
<u>Ratings</u>	<u>Responses</u>
Rated 5	51
Rated 4	39
Rated 3	11
Rated 2	0
Rated 1	0
Average Rating	4.3

Question 8: Integration of theory and practical in class.



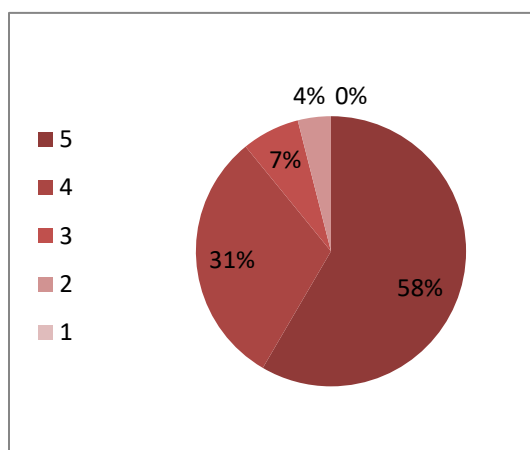
<u>Ratings</u>	<u>Responses</u>
Rated 5	42
Rated 4	46
Rated 3	11
Rated 2	2
Rated 1	0
Average Rating	4.3

Question 9: Availability of online resources and library digital resources & reading material support.



<u>Ratings</u>	<u>Responses</u>
Rated 5	36
Rated 4	49
Rated 3	16
Rated 2	0
Rated 1	0
Average Rating	4.2

Question 10: Classroom facilities (LCD/ Audio/ Computer/ Seating/ etc).



<u>Ratings</u>	<u>Responses</u>
Rated 5	59
Rated 4	31
Rated 3	7
Rated 2	4
Rated 1	0
Average Rating	4.4

OVERALL OBSERVATIONS

1. Alumni were contented with dedicated and supportive faculty members who played a crucial role in their academic and personal development as rated between 4 and 5.
2. Alumni rated in between 4 and 5, for their holistic growth in the field of Academics and practical Knowledge.
3. Alumni gave a rating of approximately 4 for the accessibility of online resources, digital library materials, and support for reading materials.
4. Alumni rated in between 3 and 4 for the ICT facilities available in the institute.
5. Alumni were satisfied with the opportunity avail to them by the Institute.

ACTIONS TAKEN

1. The Institute has taken steps to upgrade the infrastructure with upgraded ICT tools.
2. Workshops focused on the Skill development of the student were organized by the institute.
3. Updated researched study material was made available to future batches for better understanding.
4. Concrete subjects for debates and Quiz were shortlisted and organized for inclusion of students in extracurricular activities.

Employers

Employers' survey was circulated to all the employers. Since the majority of the students choose to go for private practice and some students started their own firm, Employers' survey is not applicable for them.

Mode: Online through Google Forms from 31 Jan 2023 – 15 February 2023

Questionnaire: Total 6 questions

Use the following scale to answer the questions given below.

Rating	Strongly agree	Agree	Fair	Neither agree nor disagree	Needs improvement.
	5	4	3	2	1

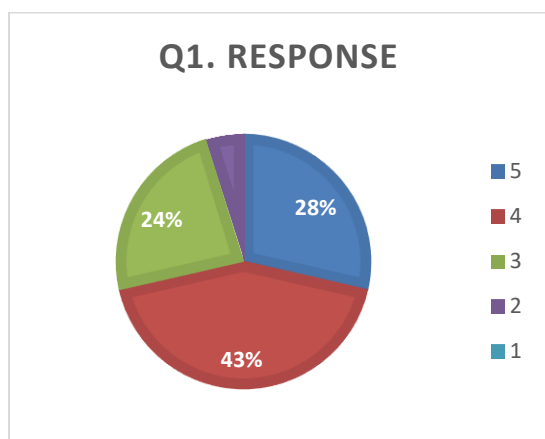
How satisfied are you with the student(s) work performance in each of these areas?

1. Relevant knowledge and skills.
2. Creative and innovative thinking.
3. Relationship with seniors/peers/subordinates.
4. Ethical, honest and self-motivated.
5. An obligation to work beyond schedule if required.
6. Discipline and sincerity.

EMPLOYER'S RESPONSE

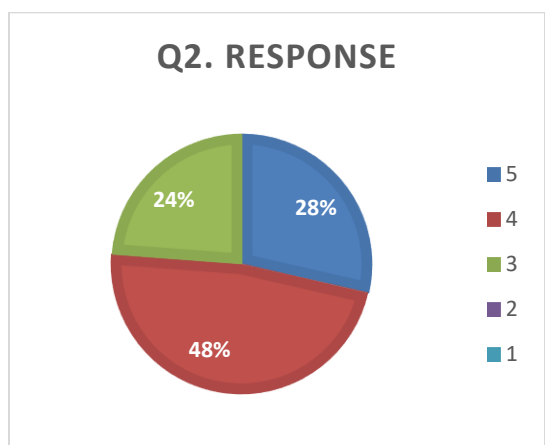
Total number of respondents: 2022-23 – 21 Employers

Question 1: How satisfied are you with the Relevant knowledge and skills of the students.



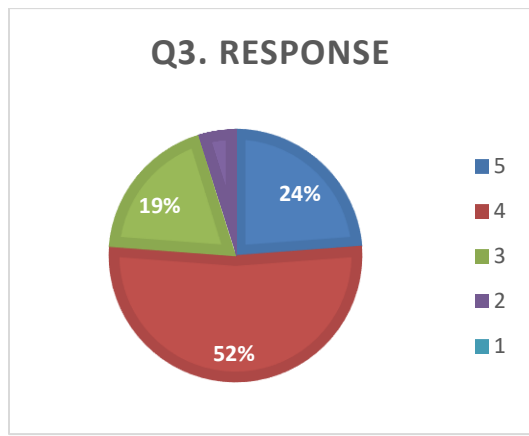
<u>Ratings</u>	<u>Responses</u>
Rated 5	6
Rated 4	9
Rated 3	5
Rated 2	1
Rated 1	0
Average Rating	3.9

Question 2: How would you rate Creative and innovation in response to workplace challenges?



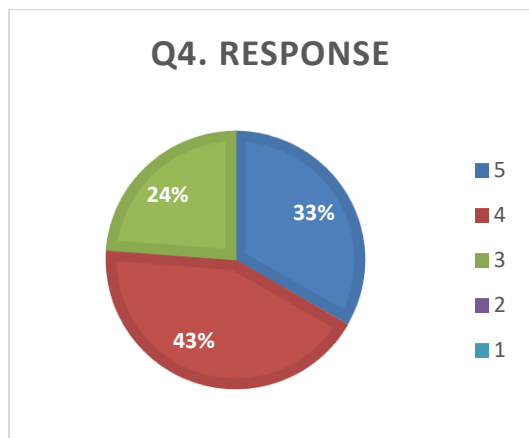
<u>Ratings</u>	<u>Responses</u>
Rated 5	6
Rated 4	10
Rated 3	5
Rated 2	0
Rated 1	0
Average Rating	4.04

Question 3: Rate the Relationship of the student/s with seniors/peers/subordinates?



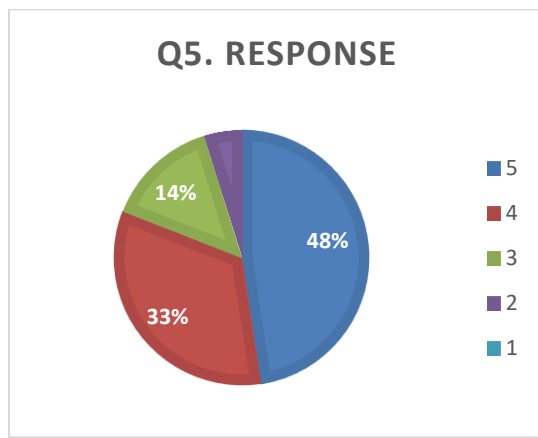
<u>Ratings</u>	<u>Responses</u>
Rated 5	5
Rated 4	11
Rated 3	4
Rated 2	1
Rated 1	0
Average Rating	3.9

Question 4: Are they ethical, Self-motivated, and taking appropriate level of responsibility?



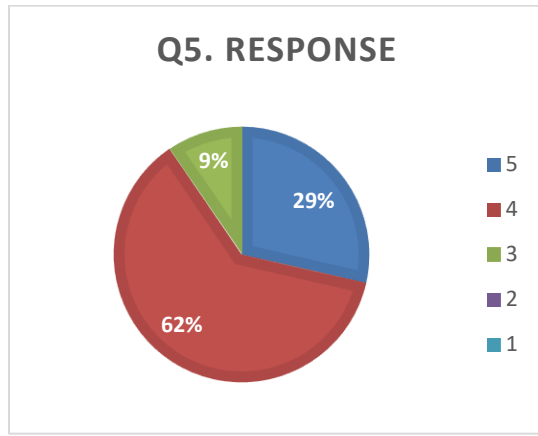
<u>Ratings</u>	<u>Responses</u>
Rated 5	7
Rated 4	9
Rated 3	5
Rated 2	0
Rated 1	0
Average Rating	4.1

Question 5: How would you rate the Obligation to work beyond schedule if required?



<u>Ratings</u>	<u>Responses</u>
Rated 5	10
Rated 4	7
Rated 3	3
Rated 2	1
Rated 1	0
Average Rating	4.2

Question 6: Are you satisfied with the discipline and sincerity of the student/s?



<u>Ratings</u>	<u>Responses</u>
Rated 5	6
Rated 4	13
Rated 3	2
Rated 2	0
Rated 1	0
Average Rating	4.2

Overall Observation

1. Over 80 percent of employers expressed satisfaction with the practical knowledge and research abilities demonstrated by the students.
2. Approximately 85 percent of the employers valued the collaborative efforts and dedication exhibited towards the organization.
3. Employers rated around 4 for the level of sincerity and consistency present in the students while working.

Action Taken

1. To upgrade the skills of the students, the Institute organized various skill development workshops.
2. Career Counseling sessions were organized by the Institute, aiming to enhance the knowledge according to current scenario.

Parents

Mode: Online through Google Forms from 31 Jan 2023 – 15 February 2023

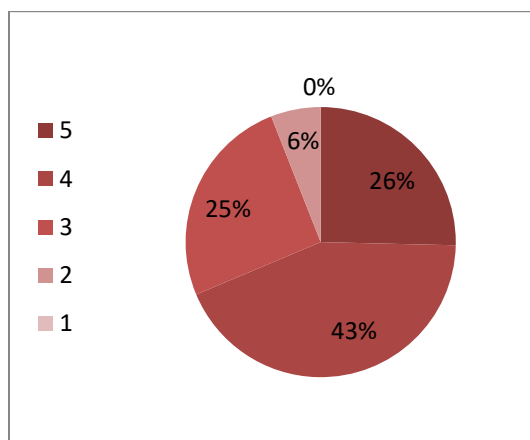
Questionnaire: Total 07 questions

1. How satisfied are you with the admission procedure by the Institution/ University?
2. How would you rate the quality & relevance of the course included in the curriculum?
3. How would you rate the administrative authorities, are they easily approachable regarding any queries?
4. Are you satisfied with the subject faculties?
5. Are you satisfied with the updates communicated by the institution?
6. Are you satisfied with the activities like seminars, meditation classes, sports etc. conducted by the Institute?
7. There has been a positive change in the behavior of my ward after joining the Institution.

PARENT'S RESPONSE

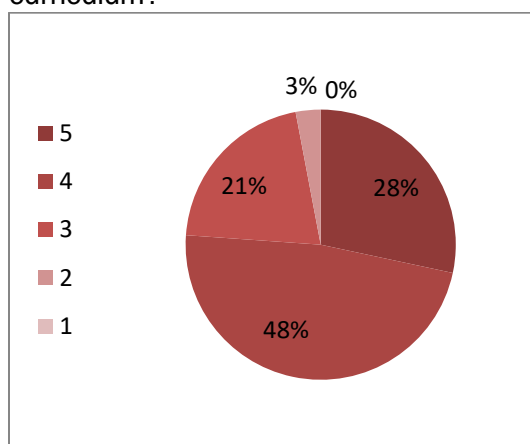
Total number of respondents: Parents– 67

Question 1: How satisfied are you with the admission procedure by the Institution/ University?



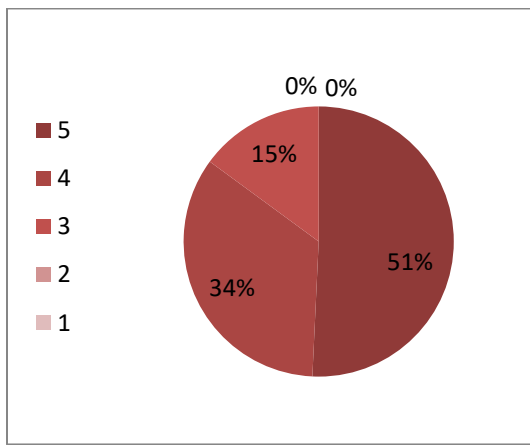
<u>Ratings</u>	<u>Responses</u>
Rated 5	17
Rated 4	29
Rated 3	17
Rated 2	4
Rated 1	0
Average Rating	3.9

Question 2: How would you rate the quality & relevance of the course included in the curriculum?



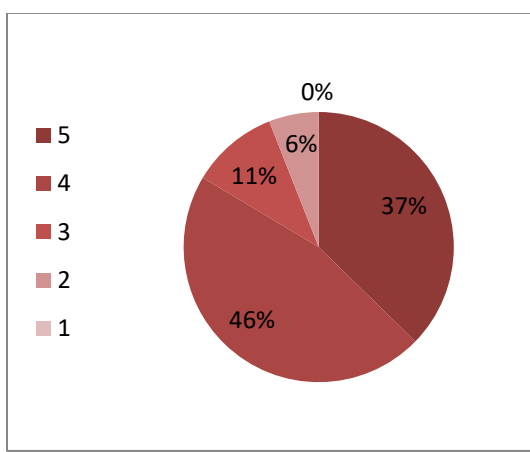
<u>Ratings</u>	<u>Responses</u>
Rated 5	19
Rated 4	32
Rated 3	14
Rated 2	2
Rated 1	0
Average Rating	4.01

Question 3: How would you rate the administrative authorities, are they easily approachable. regarding any queries?



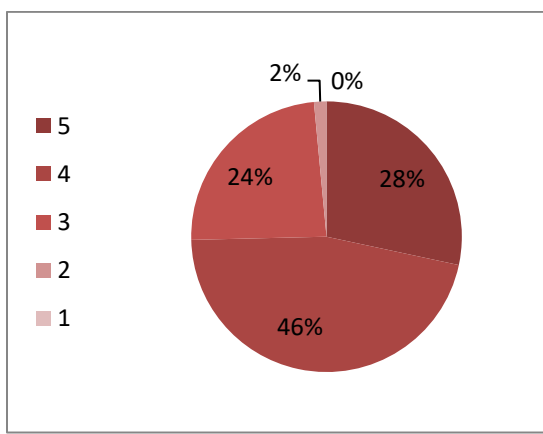
<u>Ratings</u>	<u>Responses</u>
Rated 5	34
Rated 4	23
Rated 3	10
Rated 2	0
Rated 1	0
Average Rating	4.3

Question 4: Are you satisfied with the subject faculties?



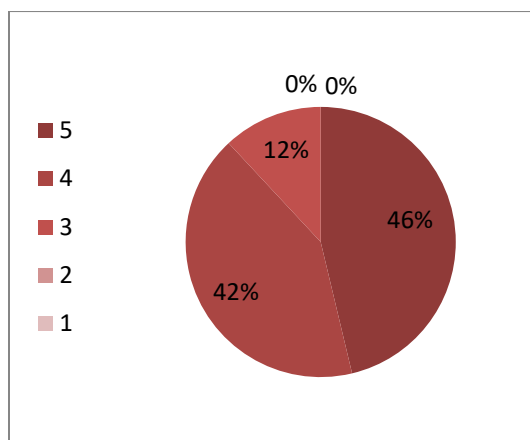
<u>Ratings</u>	<u>Responses</u>
Rated 5	25
Rated 4	31
Rated 3	7
Rated 2	4
Rated 1	0
Average Rating	4.14

Question 5: Are you satisfied with the updates communicated by the institution?



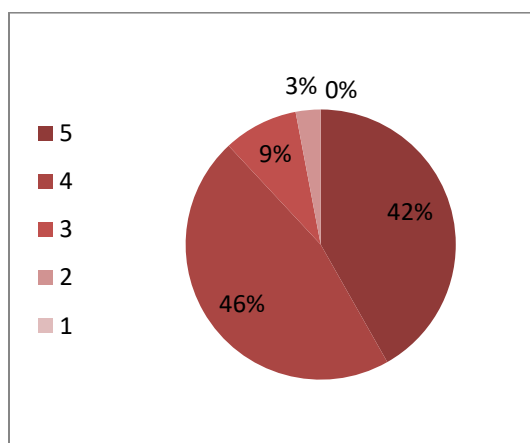
<u>Parent's</u>	<u>Responses</u>
Rated 5	19
Rated 4	31
Rated 3	16
Rated 2	1
Rated 1	0
Average Rating	4.01

Question 6: Are you satisfied with the activities like seminars, meditation classes, sports etc. conducted by the Institute?



<u>Ratings</u>	<u>Responses</u>
Rated 5	31
Rated 4	28
Rated 3	8
Rated 2	0
Rated 1	0
Average Rating	4.3

Question 7: There is a positive change in the behavior of my ward after joining the Institution.



<u>Ratings</u>	<u>Responses</u>
Rated 5	28
Rated 4	31
Rated 3	6
Rated 2	2
Rated 1	0
Average Rating	4.3

OVERALL OBSERVATIONS

1. Parents appeared content with both the quality and relevance of the courses incorporated into the curriculum.
2. Parents were satisfied with the accessibility of administrative authorities for addressing inquiries, giving them a rating ranging from 4 to 5.
3. Roughly 80 percent of parents provided ratings ranging from 4 to 5 for the updates communicated by the institutions.
4. Parents were satisfied with the teaching methodologies adopted by the Institute.

ACTIONS TAKEN

1. Based on the feedback, extra classes were scheduled for the slow learners.
2. Counselling sessions were organized to guide the students about studies & upcoming opportunities.
3. Extra study material was given to the students for easy reference.

Sd-

(Dr. UN.Sharma)

Principal